

# Alyan Anwar

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## Education

### University of the Pacific, Stockton, CA

Bachelors of Science in Computer Engineering

Expected Grad Date, 2027

### San Joaquin Delta College, Stockton, CA

Associate in Science (AS) in Math and Science

Graduated with Honors, 2024

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## Professional Experience

### City of Stockton, Stockton, CA

IT Support Desk Intern

July 2025 - March 2026

- Image and deploy computers across city departments, Install and configure desktops, laptops, monitors, printers, and phones.
- Coordinate with the CoS network team to clear port security for devices, prepare reports/guides, and train new hires.
- Work with partners like Telcion, Palo Alto Networks, Quest Software, and Intune. Manage logs and monitor UEM systems and SIEM with Azure and Active Directory.
- Perform secure hard drive wipes for disposal or reuse and cloud software integration.
- Provide remote support and resolve technical issues via support tickets through ServiceNow, used Bomgar, Cisco Finesse, and KACE.

### Computer Pros, Stockton, CA

IT Technician Intern

June 2024 - Aug 2024

- Led strategic upgrades for partners like Pacific Home Care, enhancing network performance and reducing downtime by 20%.
- Delivered top-notch support, resolving customer issues on the first contact, significantly improving customer satisfaction.
- Utilized network interfaces to implement security updates and optimize processes.

### San Joaquin Delta College, Stockton, CA

Biology Lab Aide Intern

March 2024 - Aug 2024

- Implemented GHS and lab safety procedures, contributing to a reduction in lab accidents and enhancing the overall safety.
  - Ensured 100% operational readiness of autoclaves and other lab equipment through diligent maintenance and operation.
  - Played a key role in preparing various media for biological experiments, supporting the success of over 50 student labs.
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## Projects, Positions, Skills

### University of the Pacific Hackathon

April 2026

Built TigerTrack, an AI-powered course planning tool using real DegreeWorks data to generate personalized graduation paths and an AI advisor chatbot, earning 2nd place at PacificHacks.

### Pi Hole

January 2026

Configured a Raspberry Pi with a custom-built enclosure to install a Pi-hole DNS server, successfully integrating it into the home network.

### Muslim Student Association (MSA)

March 2025 - Present

Serving as a member of the board with the role of Brothers Event Coordinator for the University of the Pacific MSA.

### Lawrence Livermore National Labs STEM San Joaquin

October 2024

Volunteered at University of the Pacific for a STEM outreach workshop hosted by LLNL for students in San Joaquin County.

Worked with LLNL employees to guide students through the process of dismantling, identifying, and rebuilding computers.

### Formula SAE Club project

Spring 2024 - Fall 2025

Utilized CAD software to design and build components such as a dash plate/ecu mount for my university FSAE team.

**Technical Skills:** Quartus | Azure | Intune | Kali Linux | Nmap | Network Config and Troubleshooting | IT / VoIP Support | Microsoft and Google Suite | Python and C++ | Agentic AI | Wireshark | AD | CIA Triad | Nmap | Metasploit | VMware | Prompt Engineering